

Reference	Submitter	Feedback	Action	Devices affected	Comments	Live date
#40428	Michelle Fernandes	Feedback The location service steps are incorrect in the trouble-shooter. Impact: The advisors will not be able to help the customers turn on and off location service.	The Location script has been updated with a new scenario. https://three.lucidcx.com/uad/index.jsp#ref=20-7012&l=uad&d=Apple/iPhone%20X&s=Location_Services&steps=q155890	- All Apple iPhone devices	No further action required.	19.06.2019
#40710	Zibran Shaikh	Feedback Cannot disable 4G while on call, please add option to call on alternate number 1st and then do the following steps. Impact: Player gets confused what to do next.	The Enable/Disable 4G scenario has been updated.	- Apple iPhone 5c - Apple iPhone 5s - Apple iPhone 6 - Apple iPhone 6 Plus - Apple iPhone 6s - Apple iPhone 6s Plus - Apple iPhone 7 - Apple iPhone 7 Plus - Apple iPhone 8 - Apple iPhone 8 Plus - Apple iPhone SE - Apple iPhone X - Apple iPhone Xs - Apple iPhone Xs Max - Apple iPhone XR	No further action required.	19.06.2019
NA	NA	General search article updates	New articles added: - Why does Samsung Pay crash after my device updated to Android Pie? - Can I record a video using Pro mode on the Camera app? - Why does music stop when I enter power saving mode? - What is Remote unlock?	- All Android Pie compatible devices	No further action required.	19.06.2019
NA	NA	General search article updates	New article added: - Text-to-switch	- All devices	No further action required.	19.06.2019
NA	NA	General search article updates	The following articles have been amended: - What devices support Bixby? - Which devices can I use Bixby Voice with?	- Samsung Galaxy S10 - Samsung Galaxy S10e - Samsung Galaxy S10+	No further action required.	19.06.2019
NA	NA	New NFC images	New NFC images have been added.	- Samsung Galaxy A40 - Samsung Galaxy A70	No further action required.	19.06.2019