

Reference	Submitter	Feedback	Action	Devices affected	Comments	Live date
#38037	Darren Paterson	Feedback The apps we provide are not compatible with any Android version under 5.0, this needs to be reflected on the tool.	The 3 App script has been updated.	- Acer Liquid E2 - Acer Liquid E3 - Acer Liquid Z4 - Alcatel OneTouch 903 - Alcatel OneTouch Evo 7 3G - Alcatel OneTouch Evo 7 Wi-Fi - Alcatel OneTouch Pixi 3 3.5 - Alcatel OneTouch Pixi 3 7.0 Wi-Fi - Alcatel OneTouch Pixi 7 - Alcatel OneTouch Tab 7 Wi-Fi - Asus FonePad - Asus Nexus 7 - Asus Nexus 7 Wi-Fi - HTC Desire 500 - HTC Desire 610 - HTC Desire 620 - HTC Desire C - HTC One S - HTC One V - HTC One X - Huawei Ascend P2 - Huawei Ascend Y360 - Huawei MediaPad 10 - Huawei Mediapad T1 7.0 Wi-Fi - LG G2 - LG Nexus 4 - LG Nexus 5 - LG Optimus L1 II - Motorola Defy+ - Motorola RAZRi - Samsung Galaxy A5 2015	No further action required.	27.02.2019
			https://three.lucidcx.com/uad/index.jsp#ref=20-10454137&l=uad&d=Samsung/Galaxy%20S%20III%20Mini&s=3Apps&steps=q547385	- Samsung Galaxy Ace 2 - Samsung Galaxy Ace 3 - Samsung Galaxy Ace VE - Samsung Galaxy Fame - Samsung Galaxy J1 - Samsung Galaxy Mega LTE - Samsung Galaxy Note - Samsung Galaxy Note 2 - Samsung Galaxy Note 2 LTE - Samsung Galaxy Note 8.0 LTE - Samsung Galaxy Pocket - Samsung Galaxy S Advance - Samsung Galaxy S3 - Samsung Galaxy S3 LTE - Samsung Galaxy S3 Mini - Samsung Galaxy S3 Mini NFC - Samsung Galaxy S3 Mini VE - Samsung Galaxy S4 Mini LTE - Samsung Galaxy S4 Mini VE - Samsung Galaxy S4 VE - Samsung Galaxy Tab 7.0 - Samsung Galaxy Tab S 10.5 - Samsung Galaxy Tab S 10.5 Wi-Fi - Samsung Galaxy Tab S 8.4 - Samsung Galaxy Tab S 8.4 Wi-Fi - Samsung Galaxy Y - Sony Xperia J - Sony Xperia M - Sony Xperia P - Sony Xperia S - Sony Xperia SP - Sony Xperia T - Sony Xperia U - Sony Xperia U		

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#37551	Pricing Approvals	Price Matrix WK 08 DV 192 - V3 Effective - 20th of February	PAYG pricing updated.	- Samsung Galaxy S10 - Samsung Galaxy S10+ - Samsung Galaxy S10e	Handset only pricing will be updated when the device launches.	27.02.2019
#35594	Darren Paterson	Reported Issues - Voice	The following reported issue has been added: - Customers get no dialing tone and the call drops after 10 seconds	- Apple iPhone 5s - Apple iPhone SE - Apple iPhone 6 - Apple iPhone 6s - Apple iPhone 6 Plus - Apple iPhone 6s Plus - Apple iPhone 7 - Apple iPhone 7 Plus - Apple iPhone 8 - Apple iPhone 8 Plus - Apple iPhone X - Apple iPhone Xs - Apple iPhone Xs Max	No further action required.	27.02.2019
#37715	Darren Paterson	Feedback The apps produced by Three are only compatible with certain versions of iOS. This needs to be reflected on the tool.	The 3 App script has been updated.	- Apple iPhone 3GS - Apple iPhone 4 - Apple iPhone 4S	No further action required.	27.02.2019
			https://three.lucidcx.com/uad/index.jsp#ref=20-10245875&l=uad&d=Apple/iPhone%204s&s=3Apps&steps=.q547385			
NA	NA	Coming soon support sites	New devices now available on the UAD as coming soon.	- Samsung Galaxy S10 - Samsung Galaxy S10+ - Samsung Galaxy S10e	Full support will be available soon.	27.02.2019