| Reference | Submitter | Feedback | Action | Devices affected | Comments | Live date |
|-----------|-----------|--------------------------------|---|---|-----------------------------|------------|
| NA | NA | General search article updates | The following articles have been added: - I cannot read the yellow Screen off memo - Why do areas of my screen look distorted when power saving mode is on? - I accidentally dropped/hit my phone and the rear camera aperture opened. Is it damaged? - Can I turn the Bixby button off? | - Samsung Galaxy Note9 | No further action required. | 03.10.2018 |
| NA | NA | Device Compare updates | New devices have been added into the Device Compare view. | - Alcatel 1 - Alcatel 3025X - Alcatel U3 2018 - Motorola XT1920-15 Moto E5 Play - Samsung Galaxy J6 | No further action required. | 03.10.2018 |