

Reference	Submitter	Feedback	Action	Devices affected	Comments	Live date
#27788	Jimmy Joshi	Feedback The CC SD team have suggested some process improvements to the international script. Impact: Poor customer experience	The International script has been updated. https://three.lucidcx.com/uad/index.jsp#ref=20-5972364&l=uad&d=Apple/iPhone%206&s=International_Issues&steps=q102321.a102323.q248764.a248768.q106309.a248776.q248956.a248958.q248962.a248964.q248968.a248970.q248974.a248978.q248982.a248984.q250345	- All devices	No further action required.	11.07.2018
#27763	Jimmy Joshi	Feedback The CC SD team have suggested some process improvements to the international script. Impact: Poor customer experience	The International script has been updated. https://three.lucidcx.com/uad/index.jsp#ref=20-5972364&l=uad&d=Samsung/Galaxy%20A8&s=International_Issues&steps=q102321.a102323.q248764	- All devices	No further action required.	11.07.2018
#27790	Jimmy Joshi	Feedback The CC SD team have suggested some process improvements to the international script. Impact: Poor customer experience	The International script has been updated. https://three.lucidcx.com/uad/index.jsp#ref=20-5972364&l=uad&d=Samsung/Galaxy%20A8&s=International_Issues&steps=q102321.a102323.q248764.a248768.q106309.a248778.q249356.a249358.q249079.a249081.q249083.a249085.q249087.a249090.q249092.a249093.q651255	- All devices	No further action required.	11.07.2018
#27791	Jimmy Joshi	Feedback The CC SD team have suggested some process improvements to the international script. Impact: Poor customer experience	The International script has been updated. https://three.lucidcx.com/uad/index.jsp#ref=20-5972364&l=uad&d=Apple/iPhone%206&s=International_Issues&steps=q102321.a102323.q248764.a248768.q106309.a248772.q249426.a249428.q439556.a439559.q249432.a249434.q457090.q457094.q249438.a250323.q250327.a250330.q249447.a249449.q249455.a249461.q249477	- All devices	No further action required.	11.07.2018
#27793	Jimmy Joshi	Feedback The CC SD team have suggested some process improvements to the international script. Impact: Poor customer experience	The International script has been updated. https://three.lucidcx.com/uad/index.jsp#ref=20-5972364&l=uad&d=Samsung/Galaxy%20A8&s=International_Issues&steps=q102321.a102323.q248764.a248768.q106309.a248772.q249426.a249428.q439556.a439559.q249432.a249434.q651383	- All devices	No further action required.	11.07.2018

Reference	Submitter	Feedback	Action	Devices affected	Comments	Live date
#27735	Pricing Approvals	Price Matrix Version - 1.3 Effective - 6th July 2018	Handset only and PAYG pricing updated.	- Honor 7S	No further action required.	11.07.2018
NA	NA	General search article updates	The following article has been added: - How do I add a contact shortcut to my home screen?	- Samsung Galaxy A3 2017 - Samsung Galaxy A5 2017 - Samsung Galaxy J3 2017 - Samsung Galaxy J5 2017 - Samsung Galaxy S7 - Samsung Galaxy S7 Edge - Samsung Galaxy S8 - Samsung Galaxy S8+ - Samsung Galaxy S9 - Samsung Galaxy S9+	No further action required.	11.07.2018
NA	NA	General search article updates	The following article has been added: - What's new for iOS 12?	- All Apple smartphones and tablets	No further action required.	11.07.2018
NA	NA	Live support site	Support site now live.	- Huawei B311 Router	No further action required.	11.07.2018
NA	NA	Live support site	Support site now live.	- Honor 7S	Simulation and scenarios will be available soon.	11.07.2018