

Reference	Submitter	Feedback	Action	Devices affected	Comments	Live date
#26635	Jimmy Joshi	Feedback Following a realignment of price plans and add on capabilities, we need to revisit the slow speeds troubleshooter and questions related to FUP and throttling. Impact: Poor customer experience.	The Internet script has been updated.	- All Android devices - All Apple devices	No further action required.	20.06.2018
			https://three.lucidcx.com/uad/index.jsp#ref=20-5972364&l=uad&d=Samsung/Galaxy%20Note8&s=Internet_New&steps=.q458190.a460467.q459919.a459922.q459937.q459939.q459943.a459947.q459951.a459955.q459957.a459960.q223143.a223147.q459969			
#26618	Jimmy Joshi	Feedback Following a realignment of price plans and add on capabilities, we need to revisit the slow speeds troubleshooter and questions related to FUP and throttling. Impact: Poor customer experience.	The Internet script has been updated.	- All Android devices - All Apple devices	No further action required.	20.06.2018
			https://three.lucidcx.com/uad/index.jsp#ref=20-5972364&l=uad&d=Apple/iPhone%207&s=Internet_New&steps=.q458190.a458193.q458197.a458201.q459919.a459922.q459937			
#26623	Jimmy Joshi	Feedback Following a realignment of price plans and add on capabilities, we need to revisit the slow speeds troubleshooter and questions related to FUP and throttling. Impact: Poor customer experience.	The Internet script has been updated.	- All Android devices - All Apple devices	No further action required.	20.06.2018
			https://three.lucidcx.com/uad/index.jsp#ref=20-5972364&l=uad&d=Samsung/Galaxy%20Note8&s=Internet_New&steps=.q458190.a460467.q459919.a459922.q459937.a459941.q459979.a459983.q459987.a459989.q643285.a643287.q215733			
NA	NA	General search article updates	The following articles have been added: - How do I turn off the auto-complete calorie counter in Samsung Health? - How do I transfer my Samsung Health data to my new device? - I want to hide my personal information such as height and weight on the Samsung Health app	- All Samsung devices	No further action required.	20.06.2018