

Reference	Submitter	Feedback	Action	Devices affected	Comments	Live date
NA	NA	General search article updates	The following article has been added: - Why are my photos coming up as a grey block with an exclamation mark?	- Samsung Galaxy S5 Neo - Samsung Galaxy S6 - Samsung Galaxy S6 Edge - Samsung Galaxy S6 Edge Plus - Samsung Galaxy S7 - Samsung Galaxy S7 Edge - Samsung Galaxy A3 2017 - Samsung Galaxy A5 2017 - Samsung Galaxy A8 - Samsung Galaxy J3 2017 - Samsung Galaxy S8 - Samsung Galaxy S8+ - Samsung Galaxy Note8 - Samsung Galaxy S9 - Samsung Galaxy S9+	No further action required.	16.05.2018
NA	NA	General search article updates	The following article has been added: - Some of my apps don't show the text	- Samsung Galaxy S9 - Samsung Galaxy S9+	No further action required.	16.05.2018
NA	NA	General search article updates	The following article has been added: - How do I know if my device supports dual or Hybrid SIM cards?	- Samsung Galaxy S8 - Samsung Galaxy S8+ - Samsung Galaxy Note8 - Samsung Galaxy S9 - Samsung Galaxy S9+	No further action required.	16.05.2018
NA	NA	General search article updates	The following article has been added: - What is the triangle symbol icon?	- Samsung Galaxy S5 Neo - Samsung Galaxy S6 - Samsung Galaxy S6 Edge - Samsung Galaxy S6 Edge Plus - Samsung Galaxy S7 - Samsung Galaxy S7 Edge - Samsung Galaxy A3 2017 - Samsung Galaxy A5 2017 - Samsung Galaxy A8 - Samsung Galaxy J3 2017 - Samsung Galaxy S8 - Samsung Galaxy S8+ - Samsung Galaxy Note8 - Samsung Galaxy S9 - Samsung Galaxy S9+	No further action required.	16.05.2018
NA	NA	General search article updates	The following article has been added: - How do I set my device to read out my messages?	- Samsung Galaxy S9 - Samsung Galaxy S9+ - LG G6	No further action required.	16.05.2018
NA	NA	General search article updates	The following articles have been added: - How do I remove remote controls on my device prior to return or repair? - Why is there a TV remote on my lock screen?	- Samsung Galaxy S5 Neo - Samsung Galaxy S6 - Samsung Galaxy S6 Edge - Samsung Galaxy S6 Edge Plus - Samsung Galaxy S7 - Samsung Galaxy S7 Edge - Samsung Galaxy A3 2017 - Samsung Galaxy A5 2017 - Samsung Galaxy A8 - Samsung Galaxy J3 2017 - Samsung Galaxy S8 - Samsung Galaxy S8+ - Samsung Galaxy Note8 - Samsung Galaxy S9 - Samsung Galaxy S9+	No further action required.	16.05.2018
NA	NA	General search article updates	The following article has been added: - How do I change app permissions?	- All Android smartphones and tablets - All Apple devices	No further action required.	16.05.2018

NA	NA	General search article updates	The following article has been added: - How to fix 'Google Play Services has stopped' error message on my device?	- All Android devices	No further action required.	16.05.2018
NA	NA	General search article updates	The following article has been added: - How to fix the Smart Lock Trusted Places feature?	- All Android devices	No further action required.	16.05.2018
NA	NA	General search article updates	The following article has been added: - Night Clock has disappeared from the display options	- All Samsung Edge devices	No further action required.	16.05.2018
NA	NA	New device support site	Coming soon support site available on the UAD	- Honor 7A	Simulation and scenarios will be available soon.	16.05.2018