Reference	Submitter	Feedback	Action	Devices affected	Comments	Live date
NA	NA	**General Agent2 updates**	The following articles have been added: - How do I make a video call on my device? - How do I use Smart Switch?	- Samsung Galaxy Tab 3 7.0 - Samsung Galaxy Tab 4 7.0 - Samsung Galaxy Tab A 10.1 4G - Samsung Galaxy Tab S 10.5 - Samsung Galaxy Tab S 10.5 Wi-Fi - Samsung Galaxy Tab A 8.4 - Samsung Galaxy Tab S 8.4 Wi-Fi - Samsung Galaxy Tab S2 - Samsung Galaxy Tab S2 VE	No further action required.	18.04.2018
NA	NA	**General Agent2 updates**	The following articles have been added: - Will my battery drain quicker than my previous device? - Why can't I copy a text message? - Why can I hear white noise when playing audio back? - When switching to mobile data, a message pops up saying settings has stopped.	- Samsung Galaxy S9 - Samsung Galaxy S9+	No further action required.	18.04.2018
NA	NA	**General Agent2 updates**	The following articles have been added: - What is the Limit interruptions while driving popup? - How can I disable Do Not Disturb while driving?	- Samsung Galaxy A3 2017 - Samsung Galaxy A5 2017 - Samsung Galaxy J3 2017 - Samsung Galaxy J5 2017 - Samsung Galaxy S8 - Samsung Galaxy S8+ - Samsung Galaxy Note8	No further action required.	18.04.2018
NA	NA	**General Agent2 updates**	The following article has been added: - Apple iPhone 8 third party screen replacement not working after iOS 11.3 update	- Apple iPhone 8	No further action required.	18.04.2018
NA	NA	**General Agent2 updates**	The following article has been added: - How do I stop Bixby being my default voice control app for Bluetooth?	- Samsung Galaxy S8 - Samsung Galaxy S8+ - Samsung Galaxy Note8 - Samsung Galaxy S9 - Samsung Galaxy S9+	No further action required.	18.04.2018
NA	NA	**General Agent2 updates**	The following articles have been added: - iOS 11.3 features - How does the Privacy icon work? - How does the battery health feature work? - How do I check if my iPhone is being throttled?	- Apple iPhone 5s - Apple iPhone 6 - Apple iPhone 6 Plus - Apple iPhone 6s - Apple iPhone 6s Plus - Apple iPhone 7 - Apple iPhone 7 Plus - Apple iPhone 8 - Apple iPhone 8 Plus - Apple iPhone X - Apple iPhone SE	No further action required.	18.04.2018
NA	NA	**General Agent2 updates**	The following article has been added: - How do I send a group message?	- Samsung Galaxy S8 - Samsung Galaxy S8+ - Samsung Galaxy Note8 - Samsung Galaxy S9 - Samsung Galaxy S9+	No further action required.	18.04.2018
NA	NA	**General Agent2 updates**	The following article has been added: - Why is my gallery on my new device not backing up from an older device?	- Samsung Galaxy S9 - Samsung Galaxy S9+	No further action required.	18.04.2018

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NA	NA	**General Agent2 updates**	The following article has been added: - How do I add GIFs to my Always On Display?	- Samsung Galaxy S9 - Samsung Galaxy S9+ - Samsung Galaxy S8 - Samsung Galaxy S8+ - Samsung Galaxy Note8	No further action required.	18.04.2018
NA	NA	**New device support sites**	New support sites available on the UAD.	- Alcatel U5 - Apple iPad 9.7-inch 2018 - Samsung Galaxy A8	Simulation and scenarios will be available soon.	18.04.2018