

Reference	Submitter	Feedback	Action	Devices affected	Comments	Live date
NA	NA	General Agent2 updates	The following article has been added following forum searches: - Can I send documents attached to a text message?	- All Android devices	No further action required.	21.02.2018
NA	NA	General Agent2 updates	The following article has been added following reports of keyboard issues: - How do I stop my keyboard from creating capital letters automatically?	- Samsung Galaxy Note8	No further action required.	21.02.2018
NA	NA	General Agent2 updates	The following article has been added following forum searches: - My brightness bar has disappeared	- All Android devices	No further action required.	21.02.2018
NA	NA	General Agent2 updates	The following articles have been added: - How will Android Oreo improve my battery life? - What new features does the Android Oreo camera have? - How do Wi-Fi connection speed ratings work in Android Oreo?	- HTC 10 - HTC U Play - Sony Xperia XA - Sony Xperia XA2 - Sony Xperia XZ - Sony Xperia XZ Premium - Huawei P9 - Huawei P10 Plus - Huawei P10 - LG G5 - LG G6	No further action required.	21.02.2018
NA	NA	General Agent2 updates	The following articles have been added: - How do I speed up my device? - How do I expand the space in my Dropbox? - Can I get a replacement battery?	- All devices	No further action required.	21.02.2018
NA	NA	General Agent2 updates	The following article has been added: - How can I change my default cloud storage to Microsoft One Drive?	- Galaxy A5 2017 - Galaxy A3 2017 - Galaxy S7 - Galaxy S7 Edge - Galaxy S8 - Galaxy S8+ - Galaxy Note8	No further action required.	21.02.2018
NA	NA	General Agent2 updates	The following article has been added: - Is there a way to disable split screen functionality?	- Galaxy S6 - Galaxy S6+ - Galaxy S6 Edge - Galaxy S7 - Galaxy S7 Edge - Galaxy S8 - Galaxy S8+ - Galaxy Note8	No further action required.	21.02.2018

#21936	Darren Paterson	New InTouch app known issue	Known issue added to the Troubleshooter for all Android 7.0 or later devices.	<ul style="list-style-type: none"> - Blackberry KEYone - Honor 5C - Honor 6A - Honor 7X - Honor 8 - Honor 9 - HTC 10 - HTC One M9 - Huawei Mate 10 Pro - Huawei Mate 9 - Huawei P10 - Huawei P10 Plus - LG G6 - LG Stylus 3 - Motorola Moto E4 Plus - Razer Phone - Samsung Galaxy J3 2017 - Samsung Galaxy Note8 - Samsung Galaxy S7 - Samsung Galaxy S7 Edge - Samsung Galaxy S8 - Samsung Galaxy S8+ - Sony Xperia X - Sony Xperia XA2 - Sony Xperia XZ - Sony Xperia XZ Premium - Sony Xperia Z5 - Sony Xperia Z5 Compact - ZTE Blade V8 	No further action required.	21.02.2018
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