

Reference	Submitter	Feedback/update description	Action	Devices affected	Comments	Live date
NA	NA	General Agent2 updates	The following article has been added in response to forum searches: - What's the difference between private mode and Secure Folder?	- Samsung Galaxy A3 2017 - Samsung Galaxy A5 2017 - Samsung Galaxy J3 2017 - Samsung Galaxy J5 2017 - Samsung Galaxy Note8 - Samsung Galaxy S7 - Samsung Galaxy S7 Edge - Samsung Galaxy S8 - Samsung Galaxy S8+	No further action required.	17.01.2018
NA	NA	General Agent2 updates	The following article has been added in response to forum searches: - Why do my notifications disappear on my device after using my Gear watch?	- Samsung Galaxy S8 - Samsung Galaxy S8+	No further action required.	17.01.2018
NA	NA	General Agent2 updates	The following article has been added in response to forum searches: - When I try to charge my phone, a message pops up saying 'Moisture has been detected'	- Samsung Galaxy S7 - Samsung Galaxy S7 Edge - Samsung Galaxy S8 - Samsung Galaxy S8+ - Samsung Galaxy Note8	No further action required.	17.01.2018
NA	NA	General Agent2 updates	The following article has been added to explain how to uninstall apps that don't allow the option to: - How do I remove apps that I can't uninstall?	- All Android devices	No further action required.	17.01.2018
NA	NA	General Agent2 updates	The following article has been added in response to forum searches regarding Face ID: - Face ID isn't working for family purchases	- Apple iPhone X	No further action required.	17.01.2018
#20512	Derek Stokes	Feedback Please find attached updated Device Technical Brief for Huawei Mate 10 Pro MR1 which has been approved today. This is a security MR, it updates the security status to include CVE's up to the November 17 report the devices team has a complete list of incorporated CVE's.	The following article has been added: - I can't tether my device to my Mac	- Huawei Mate 10 Pro	No further action required.	17.01.2018
NA	NA	Coming soon support site	Device is now available on the UAD with a basic support site.	- Sony Xperia XA2	Simulation and scenarios will be available soon.	17.01.2018