

Reference	Submitter	Feedback/update description	Action	Devices affected	Comments	Live date
#20502	Darren Paterson	Feedback Hi Sabrina, There should be no specific repair information on any path, we replaced the need for individual OEM repair options to be displayed many moons ago.	Repair end points have been changed in multiple script flows to provide continuity. Example below. https://three.lucidcx.com/uad/index.jsp#ref=20-5653086&l=uad&d=Razer/Razer%20Phone&s=BatteryLife&steps=q2,a221426,q221431,a221433,q221435,a221442,q221447,a221449,q221448,a221576,q221578,a221580,q221584,a221586,q221623,a221624,q221626,a221628,q60363,a120739,q120740,a244456,q120744,a152099,q129112,a227616,q227559	- All devices	No further action required.	20.12.2017
#20347	Caroline Press	Active Shortcodes	Shortcodes and Payforit data has been updated. This content can be found within the Pricebook view.	- NA	No further action required.	20.12.2017
NA	NA	Multi OS content	Android Nougat is now available.	- Samsung Galaxy A3 2017	No further action required.	20.12.2017
NA	NA	Coming soon support site	Device is now available on the UAD with a basic support site.	- Alcatel 20.38X	Simulation and scenarios will be available soon.	20.12.2017
NA	NA	General Agent2 search updates	From reports of a vulnerability within the Wi-Fi protocol, the following articles has been created: - KRACK Wi-Fi Security	- All devices	No further action required.	20.12.2017