

Reference	Submitter	Feedback/update description	Action	Devices affected	Comments	Live date
#19733	Gemma Irvine	Feedback We are adding more destinations to Feel at home and need to ensure that the agent is being directed to the correct content. Impact: Delayed resolution	Links in the International script has been updated. https://three.lucidcx.com/uad/index.jsp#ref=20-4784335&l=uad&d=Samsung/Galaxy%20Note%204&s=Home_Signal&steps=q2,a10,q93,a95,q99,a102,q108,a112,q180178,a180180,q180186,a180194,q180198,a180202,q234325	- All devices	No further action required.	06.12.2017
#19760	Stephen Halbert	Feedback We need to amend the reference to Signal for this device only Impact: Agent confusion.	The definition of Weak or Fluctuating Signal has been updated. https://three.lucidcx.com/uad/index.jsp#ref=20-4784335&l=uad&d=Samsung/Galaxy%20Note%204&s=Home_Signal&steps=q2,a10,q93,a95,q99,a102,q108,a112,q180178,a180180,q180186,a180194,q180198,a180202,q234325	- ZTE Blade V8	No further action required.	06.12.2017
#19758	Stephen Halbert	Feedback The way this device displays available signal is changing, so we need to amend any relevant material. Impact: Poor agent experience and delayed resolution.	The issue form for email has been updated. https://three.lucidcx.com/uad/index.jsp#ref=20-4784335&l=uad&d=ZTE/Blade%20V8&s=Messaging_Email&steps=q5605,a140489,q250351,a250353,q140493,a140495,q140500,a172568,q172581,a172584,q172574,a172580,q174425,a174428,q172589	- ZTE Blade V8	No further action required.	06.12.2017
NA	NA	New market devices	Devices added into Device Compare	- Alcatel A7 - Alcatel A7 XL - Alcatel Idol 5 - Asus Zenfone 4 - Asus Zenfone AR - Huawei Honor 6C Pro - Huawei Honor 7X - LG V30 - Motorola Moto X4 - Motorola Z2 Force Edition - Nokia 150 - Nokia 3310	No further action required.	06.12.2017