Reference	Submitter	Feedback/update description	Action	Devices affected	Comments	Live date
#19199	Darren Paterson	**Feedback** With the introduction of the new App, we removed the My3 script. This has led to some issues as there are legacy customers who still prefer to use browser on device/PC to access account info. Impact: Unable to assist customers who have issues accessing My3 outside of app.	The **3 App** script has been updated. https://three.lucidcx.com/uad/index.jsp#ref=20-5330921&l=uad&d=Samsung/Galaxy%20Note%207&s=3Apps&steps=,q547385,a601525,q601527	- All devices	No further action required.	22.11.2017
NA	NA	**Coming soon support site**	Device is now available on the UAD with a basic support site.	- ZTE Blade V8	Simulation and scenarios will be available soon.	22.11.2017
NA	NA	**3D model**	3D model available on the UAD	- Alcatel Plus 12 Tablet	No further action required.	22.11.2017