

Reference	Submitter	Feedback/update description	Action	Devices affected	Comments	Live date
#18672	Darren Paterson	Feedback Where we ask the user to perform a PIN reset, we fail to mention that all other users will be disconnected Impact: Poor customer experience and perceived dropped calls increase.	Step in the No Signal thread in the Home Signal script has been updated. https://three.lucidcx.com/uad/index.jsp#ref=20-4784335&l=uad&d=Samsung/Galaxy%20Note%204&s=Home_Signal&steps=q2,a10,q93,a95,q99,a102,q108,a112,q180178,a180180,q180186,a180194,q180198,a180202,q234325	- All devices	No further action required.	08.11.2017
NA	NA	General Agent2 updates	An article has been created to address the issue that some iOS customers are currently facing, regarding a bug that autocorrects the letter 'I' to 'A?'. - My phone auto corrects the letter 'I' with the letter 'A' and a symbol?	- All devices running on iOS11.1	No further action required.	08.11.2017
NA	NA	General Agent2 updates	An article has been added to the addressing the error that some customers are experiencing after updating Bixby: - When I update Bixby, an error message is displayed.	- Samsung Galaxy S8 - Samsung Galaxy S8 Plus - Samsung Galaxy J3 2017 - Samsung Galaxy J5 2017	No further action required.	08.11.2017
NA	NA	Coming soon support sites	Devices are now available on the UAD with a basic support site.	- Alcatel U3 - Alcatel U5 - Razer Phone	Simulation and scenarios will be available soon.	08.11.2017