

Reference	Submitter	Feedback/update description	Action	Devices affected	Comments	Live date
NA	NA	General Agent2 updates	<p>A new article has been created to explain to customers the issues they may experience with third party applications not receiving messages after an update. The article is named:</p> <ul style="list-style-type: none"> - After updating my device, messages from third party messaging apps aren't coming through? 	<ul style="list-style-type: none"> - Samsung Galaxy S8 - Samsung Galaxy S8 Plus 	No further action required.	01.11.2017
NA	NA	General Agent2 updates	<p>Three new articles have been created to help with different issues that customers may be facing:</p> <ul style="list-style-type: none"> - When saving a note file after creation, some text seem to be blurred. Why is this? - While using the contacts app, my device sometimes becomes unresponsive - When rotating my device while viewing full screen image on LINE app, the image sometimes changes? 	<ul style="list-style-type: none"> - Samsung Galaxy Note8 	No further action required.	01.11.2017
NA	NA	Coming soon support site	Support site added, simulation and scenarios will be available soon.	<ul style="list-style-type: none"> - Blackberry KEYone 	Simulation and scenarios will be available soon.	01.11.2017
#18111	Peter Gray	Service Price Book updates Version - 4.53	<p>Changes in this edition:</p> <ul style="list-style-type: none"> - 20b. 084 & 087 Numbers (addition of new 0870 number) - 22. 118 Directory Enquiries (modify of 118 numbers) 	<ul style="list-style-type: none"> - NA 	No further action required.	01.11.2017