

Reference	Submitter	Feedback/update description	Action	Devices affected	Comments	Live date
NA	NA	General Agent2 updates	<p>An article has been created in response to reports that battery life has decreased since updating to iOS11:</p> <ul style="list-style-type: none"> - My battery life has decreased since I updated to iOS11 	<ul style="list-style-type: none"> - Apple iPhone 6s - Apple iPhone 6s Plus - Apple iPhone 7 - Apple iPhone 7 Plus - Apple iPhone SE 	No further action required.	04.10.2017
NA	NA	General Agent2 updates	<p>An article has been created in response to reports that the alarm doesn't ring since updating to Android Oreo:</p> <ul style="list-style-type: none"> - The alarm doesn't work 	<ul style="list-style-type: none"> - Samsung Galaxy Note8 - Samsung Galaxy S8 - Samsung Galaxy S8 Plus - Samsung Galaxy S7 - Samsung Galaxy S7 Edge - Samsung Galaxy A3 2017 - Samsung Galaxy A5 2017 - LG G6 - Huawei P9 - Huawei P10 - Sony Xperia XZ Premium 	No further action required.	04.10.2017
NA	NA	General Agent2 updates	<p>A new article has been created to address an issue where notifications are not working for Android Messages.</p> <ul style="list-style-type: none"> - I'm not getting notifications when I receive a message 	<ul style="list-style-type: none"> - All Android smartphones 	No further action required.	04.10.2017
NA	NA	General Agent2 updates	<p>A new article has been created to explain that chargers don't draw power when not plugged into a device.</p> <ul style="list-style-type: none"> - Do my chargers use electricity when nothing is plugged into them? 	<ul style="list-style-type: none"> - All devices 	No further action required.	04.10.2017
NA	NA	General Agent2 updates	<p>A new article has been created to address a "Cannot Send Mail" error when sending an e-mail from particular servers.</p> <ul style="list-style-type: none"> - I get "Cannot Send Mail" error when trying to send an e-mail with Outlook, Office 365 or Exchange Server 2016 	<ul style="list-style-type: none"> - All Apple devices that support iOS 11 	No further action required.	04.10.2017
NA	NA	New device	Simulation and full set of scenarios are now available	<ul style="list-style-type: none"> - Samsung Galaxy J3 2017 - Honor 6A 	No further action required.	04.10.2017
NA	NA	3D Model	3D Model now available	<ul style="list-style-type: none"> - Apple iPhone 8 - Apple iPhone 8 Plus 	No further action required.	04.10.2017