

Reference	Submitter	Feedback/update description	Action	Devices affected	Comments	Live date
NA	NA	<b>General Agent2 updates</b>	An article has been created advising people that iOS 11 may run slow on their iPhone and to consider not updating to it.  - Will iOS 11 slow down my phone?	- Apple iPhone 5s - Apple iPhone 6 - Apple iPhone 6 Plus	No further action required.	20.09.2017
NA	NA	<b>General Agent2 updates</b>	An article has been updated to provide further support:  - Do I still use my mobile data if I am connected to Wi-Fi?	- All smartphones	No further action required.	20.09.2017
NA	NA	<b>General Agent2 updates</b>	An article has been created advising customers how they can protect their devices against the BlueBorne Bluetooth vulnerability:  - How do I protect my device from the BlueBorne Bluetooth issue?	- All smartphones	No further action required.	20.09.2017
NA	NA	<b>General Agent2 updates</b>	An article has been added advising steps for customers to take if their Gmail app isn't syncing properly after updating their device to Android Oreo:  - My Gmail isn't syncing correctly?	- HTC 10 - HTC U Play - Sony Xperia XA - Sony Xperia XZ Premium - Sony Xperia XZ - Huawei P9 - Huawei P10 Plus - Huawei P10 - LG G5 - LG G6 - Moto G 4G - Samsung Galaxy A5 2017 - Samsung Galaxy A3 2017 - Samsung Galaxy S7 - Samsung Galaxy S7 Edge - Samsung Galaxy Note8 - Samsung Galaxy S8 - Samsung Galaxy S8 Plus	No further action required.	20.09.2017
#17216	Darren Paterson	<b>Specifications update</b>	Device memory specifications clarified for the UK market.	- Honor 6A	No further action required.	20.09.2017
NA	NA	<b>Coming soon support sites</b>	Support sites added, simulation and scenarios will be available soon.	- Apple iPhone 8 - Apple iPhone 8 Plus - Apple iPhone X	iOS 11 simulation and scenarios will be available this Friday.	20.09.2017
NA	NA	<b>General Agent2 updates</b>	The following article has been added to explain how to turn off the dedicated button that launches the Bixby application:  - How can I turn off the Bixby button?	- Samsung Galaxy S8 - Samsung Galaxy S8 Plus - Samsung Galaxy Note8	No further action required.	20.09.2017