

Reference	Submitter	Feedback/update description	Action	Devices affected	Comments	Live date
NA	NA	General Agent2 updates	<p>An issue has been reported of the quick pop up menu not appearing on Samsung devices, when apps or a widget are long-pressed. The following article was created to cover this issue:</p> <ul style="list-style-type: none"> - The quick option pop up doesn't appear when I press an app or widget 	<ul style="list-style-type: none"> - Samsung Galaxy S6 - Samsung Galaxy S6 Edge - Samsung Galaxy S6 Edge Plus - Samsung Galaxy S7 - Samsung Galaxy S7 Edge - Samsung Galaxy S8 - Samsung Galaxy S8 Plus - Samsung Galaxy A3 2016 - Samsung Galaxy A5 2017 - Samsung Galaxy A3 2017 	No further action required.	06.09.2017
NA	NA	General Agent2 updates	<p>An article was created to assist users whose device is stuck in Safe Mode.</p> <ul style="list-style-type: none"> - My device is stuck in safe mode 	<ul style="list-style-type: none"> - All Android devices 	No further action required.	06.09.2017
NA	NA	NFC Beam updates	NFC Beam images added to new devices	<ul style="list-style-type: none"> - Motorola Moto E4 Plus - Honor 9 	No further action required.	06.09.2017