

Reference	Submitter	Feedback/update description	Action	Devices affected	Comments	Live date
#15930	Abdulkadir Safri	Feedback On the old Lucid trouble shooter we had different scripts for issue with making calls only and receiving calls only. However the same script is currently not available for Honor 7 (have not checked the other handset).	The script options have been updated for Honor devices. https://three.lucidcx.com/uad/index.jsp#ref=20-4386480&l=uad&d=Honor/7&s=Voice&steps=q195418,a243074,q243081	- All Honor devices	No further action required.	02.08.2017
#15913	Mujafar Ganja	Feedback There is no battery power mentioned for the few devices in the specification. (iPhones) What is the MAH of the battery is not mentioned.	Added "Battery Capacity" to the recent Apple devices. This feature will be added to all devices going forward. We have also removed "Video calling (mins)" from all devices.	- Apple iPhone SE - Apple iPhone 7 - Apple iPhone 6s - Apple iPhone 6 - Apple iPhone 5s	No further action required.	02.08.2017
#15775	Rajan Mhaske	Feedback It shows S7, S7 Edge, S8 series compatible with Wi-Fi calling on Support. doesn't show the option on UAD	"Enable or disable wifi calling" scenario added to devices under the Troubleshooter heading.	- LG G6 - Samsung Galaxy S8 - Samsung Galaxy S8 Plus	No further action required.	02.08.2017
#15874	Anwar Khan	Feedback no simulator , Quick start guide does not respond .. Impact: we have an app for road fi.. cant guide the customer with out it.	Re-uploaded Road-Fi Quick start guide.	- Huawei Road-Fi	No further action required.	02.08.2017
NA	NA	General Agent2 updates	An article has been updated to give more information on VoLTE: - What is VoLTE?	- All smartphones	No further action required.	02.08.2017
NA	NA	General Agent2 updates	Two articles have been created to explain how to access your phone contacts when connected to a car via Bluetooth: - Why aren't my contacts showing when my phone is connected to my car via Bluetooth? (Android) - Why aren't my contacts showing when my phone is connected to my car via Bluetooth? (iOS)	- All Android smartphones - All iOS smartphones	No further action required.	02.08.2017

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NA	NA	General Agent2 updates	<p>Six articles have been created to explain how you can set up your phone to protect your content:</p> <ul style="list-style-type: none"> - How to set up your phone to protect your content (all non-iOS smartphones) - How do I back up my files using Google Drive? (all non-iOS smartphones) - How do I back up my files using OneDrive? (all non-iOS smartphones) - How to set up your phone to protect your content (iOS) - How do I back up my files using Google Drive? (iOS) - How do I back up my files using OneDrive? (iOS) 	- All smartphones and tablets	No further action required.	02.08.2017
NA	NA	General Agent2 updates	<p>An article has been created to explain the 'Auto Join Disabled' message that will appear under some networks with the release of iOS 11.</p> <ul style="list-style-type: none"> - What does Auto Join Disabled mean? (iOS) 	- All iOS smartphones and tablets	No further action required.	02.08.2017
NA	NA	Device Compare	New devices have been added to the Device Compare tool.	<ul style="list-style-type: none"> - HTC U Play - Lenovo A Plus 	No further action required.	02.08.2017